




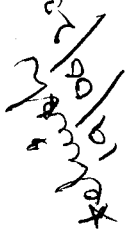


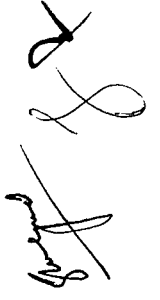
MINUTES OF MEETING REGARDING RE-DRESSAL OF GRIEVANCES, TENDER OF SURGICAL & DISPOSABLE ITEMS FOR THE FINANCIAL YEAR 2023-24

A meeting regarding the Re-Dressal of Grievances, Tender of Surgical & Disposable Items for the Financial year 2023-24 was held on 29-05-2023 at 11:30am in the Office of Medical Superintendent Children Hospital, Faisalabad. Following officers attended the meeting.

- | | |
|--|---|
| 1. Medical Superintendent
Children Hospital Faisalabad | 
(Convener) |
| 2. Director Finance
Children Hospital Faisalabad | 
(Member) |
| 3. AMS/DMS Purchase
Children Hospital Faisalabad | 
(Member) |
| 4. Dr. Ahmad Umair Virk
Assistant Professor of peads Neurology
Children Hospital Faisalabad | 
(Member) |
| 5. Dr. Muhammad Tauseef Omer
Senior Registrar Paediatric Neonatology
Children Hospital Faisalabad | 
(Member) |
| 6. Dr. Sehrish Murtaza
Incharge Pharmacist
Children Hospital Faisalabad | 
(Co-opted Member) |

Meeting started with the recitation from the Holy Quran. The Grievances of the firm were heard & discussed. Following decisions were taken:

Sr. No	Evaluation Report (Rejections)	Grievance of the Firm	Decision/Recommendation of Committee
1.	<p>M/S: Jamal Din & Sons</p> <p>Stage-I: Overall Past Performance Certificate Was not attached Hence Firm Could Not obtain Minimum Qualifying Point Hence Rejected.</p> <p>Stage-II: Tender Items No.119,120,121,122,123,124,125,126,127,146,147 Not as per specification mentioned length is not equal to actual length even the length of two same sutures are not the same hence rejected.</p> <p>Tender Items No.42 (Disposable Caps) Market Experience Certificate is not Attached/Provided Hence Rejected (No Grievance Submitted)</p>	<p>Dear Sir,</p> <p>This is with reference to Grievances on Technical Evaluation Meeting for the For Medicine, Surgical & Disposable Items, and Surgical/Disposables items registered as Drugs, Lab Kits, & Chemical Items FY 2023-24</p> <p>First would we like to pay thanks for giving us an opportunity to clarify by calling Grievances. We request your good self to please look into the matter as we had participated in different tender item serial No. of Caigut Surgical Sutures, Silk Surgical Sutures and Polypropylene Surgical Sutures.</p> <p>Stage-I: We have attached all the Past performance with this (Children Hospital Faisalabad) Firm & other govt. Institutions. We have participated in the Children Hospital Faisalabad Tender FY 2022-23 & Won major codes, and we have completed All the supplies timely against the purchase Orders (Attached for the reference)</p> <p>Furthermore, you have mentioned to attached the given performance certificate from Govt. Institutions, we would like to inform you that we have been supplying in major well known Govt. institutes but this requirement is only by Children Hospital Faisalabad, and we have not needed it since today</p> <p>We also have attached the documents that show that company owns the warehouse. All the detail of monitoring temperature etc. are mentioned in the documents</p> <p>Tender Item No.119,120,121,122,123,124,125,126,127,146,14</p> <p>We Vikor Healthcare follows the Standards of WHO, ISO, CGMP FDA and local required standards and presently our manufacturing facility is ISO 9001, ISO 14001 and ISO 134485 certified, it is impossible for the length of threads not to be equal as per specifications. As</p>	<p>Mr. Irfan appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision was taken.</p> <p>As past performance certificate was not provided, Hence rejected in <i>stage-I & stage-II</i>.</p>





we maintain the quality of our products, we also maintain the sizing & Accuracy according to USP.

We Vikor HealthCare Health Care would like to explain that. We Vikor Health Care and their Distributors have been Doing business with well-known Government Institutions, & never faced the sizing issue by any end user or technical Committee. Here are the Following Purchase/Supply orders (Attached) For the reference if required *(Details of institutions are mentioned in grievance letter of firms)*

SURGICAL SUTURE THREAD

CATGUT CHROMIC (absorbable):

Our Catgut Chromic thread is one of the best and unique in nature. The feature which makes our Suture thread unique is our Catgut thread is manufactured with a very Unique technology like in catgut we only need pure collagen which only the brand leader and Vikor Healthcare have that technology, to achieve the collagen purity level by more than 97% whereas rest of the product available in the market can only achieve the collagen purity 80% to 90%. And this collagen purity makes our thread free of antigenicity (allergies and tissue reaction) therefore minimizing the possibility of allergies and tissue reaction and all this is not only our claim we can produce the data also for support our thread is one of the best and can only be compared with the market leader's thread (Ethicon) as mentioned they also have the same technology.

SILK (non absorbable multifilament) Sutures:

Our Silk sutures are one of the best product and unique in nature. The feature which makes our Suture very Unique is our Silk thread is free of Sericin (a protein as Bombyx mori worm produce silk in raw state consist of two main protein that is Sericin a bonding agent and Fibroin Silk fiber thread). As scientifically (study is easily available on internet) it is proven that Sericin protein creates Antigenicity (allergies and tissue reaction) so the thread Vikor Used for manufacturing Silk Sutures is free of Sericin, with the help of special enzymatic reaction process to make it free of Sericin Protein to make it one of the best Silk thread available in the market

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SURGILENE (non absorbable multifilament Polypropylene Sutures):

Our Polypropylene is unique in nature like SURGILENE is a Polypropylene monofilament Synthetic non-Absorbable Suture is a Composed of an isotactic crystalline stereoisomer of polypropylene or synthetic linear polyolefin and is safe to be used as we have biocompatibility studies (attached in the tender document) of thread which proves it is safe to be used and will never create any Antigenicity in the body. our source of thread is SAMYANG, which is research based one of the biggest basic medical devices (Synthetic absorbable and non-absorbable suture) raw material and API and finish Biopharmaceutical products manufacturer with some specialized products for Cancer treatment moreover. Samyang Biopharmaceuticals Corp. has already been recognized as an innovative pharmaceutical company by world renowned Health and Welfare organizations for their strong R&D and technological prowess and their major supplies is for Japan.

Samyang medical device manufacturing facility for raw materials (Synthetic thread manufacturing facility) has following certifications:

- ✓ ISO 9001
- ✓ EN 46001
- ✓ ISO 13485
- ✓ Korean FDA

BIOCOMPATIBILITY STUDIES:

Samyang being research based company all of their product ell tested and certified even from outside internationally accredited labs like NAMSAL, for Biocomme studies)for their basic materials/(Suture Thread) as per (ISO EN30993 and ISO 109931 In Samyang's business partner list for Medical Device products beside Vikor Healthcare private limited, they have customers like B Braun, Assut Europe Mer Sutures India, Dolphin Sutures etc. and exporting the same to all parts of the world like North enca, South America, Europe, Asia etc. Thread Material Surgery Solved

Description

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Samyang's Polypropylene mono613 read, which is composed of an isotactic crystalline stereoisomer of polypropylene or synthetic linear polyolefin meets all requirements established by USP (United States Pharmacopeia) and EP (European Pharmacopeia).

SURGICAL SUTURE NEEDLES

Surgiline's needles (for all of SURGILINE products manufactured by Vikor Healthcare) are one of the best manufactured by a leading Suture needle manufacturer. It is a research based company based in Europe, starting from the raw material for needle wire as it is made from micro grains to give best finish till the finishes as it is coated with a patented technology material, which results our needle's Ductile Strength is 52% ahead of the market leader and also the penetration is also 32% ahead of market leader up till 10 passes copies of test report can be provided on request.

SURGICAL SUTURE PACKAGING



Surgiline's Sutures packaging is one of the best and can only be compared with the market leader product packaging. Since packaging is one of the most critical component of any healthcare product as it plays a vital role in the shelf life of the product. So we at Vikor Healthcare put special focus starting from the design of the product and our packaging is one of the best like in case of SURGILENE (Polypropylene) our packaging is unique in nature as we wind the thread on our very special designed plastic jig called "Speed Track Pack, and reason because Polypropylene material have a nature of retaining mechanical memory so it is winded and end user open to use and mostly thread is tangled due to its nature of retaining memory so we wind it in such a way to avoid that issue.

For Silk and Catgut we use the best material as our primary folder we pack in the board (pure Pulp) which we import from UK and that company only manufacture for two brands one is Vikor and Second is the market leader (as it is non shredding and very expensive).

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	<p>We are local manufacturer having manufacturing facility designed considering WHO, ISO, CGMP FDA and local required standards and presently our manufacturing facility is ISO 9001, ISO 14001 and ISO 13485 certified. manufacturing the best quality products with one of the best technology and one of the best teams having experience of decades for manufacturing of Surgical Sutures.</p> <p>Therefore we humbly request the grievances committee to please accept our request to review our product accordingly, and give us a chance to prove our quality and serve the people of our great nation with best quality at optimum cost products. If required re-test our samples in the light of features we describe above.</p> <p>Dear Sir,</p> <p>Reference to your Technical Evaluation Letter No. 6707/CHF dated 22/05/2023, for the Tender Enquiry No. 01 for the Purchase of the Surgical & Disposables items, we would like to express our deep concern regarding the recent objections raised by the evaluation committee. I would like to point out that quoted products are already in use with this hospital, and evidence was furnished, but unfortunately the product experience provided found not to be enough. We hereby attached the additional experience documents for your consideration. Moreover, the evaluation samples were provided, since a single sample item may cover the several products quoted at different serial numbers, but unfortunately samples were not evaluation as we requested. Furthermore, I kindly request to address this grievance, and will request a thorough review of the decision considering medical necessity of these devices. We will be highly obliged to have your positive attention to this matter.</p> <p>Thanks & Regards</p> <p>We have received your Technical Evaluation report for Surgical Disposable items financial year 2023-24 via email. In your Technical Evaluation report you have mentioned us rejected due to sample which was not provided for Surgical Items. So we would like to inform that we have been supplying these items to this Hospital</p>	<p>Mr. Kamran appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decisions were taken.</p> <p>Tender Item No. 275,276,277,279,292,293,295,296,297,300,301,302,303,304,305 are accepted and declared responsive as the firm has provided the market experience certificate.</p> <p>Firm presented the samples for tender item no. 278,289 & 325 to the grievance committee, the committee evaluated the sample and declared these items as responsive.</p>	
<p>2.</p> <p>M/S: Verizon</p>	<p>Stage-II (Product Evaluation): Tender Items No. 275,276,277,279,292, 293,295,296,297,300,301,302,303,304, 305 were rejected due to Market Experience Certificate is not Attached/Provided.</p> <p>Tender Items No. 278,289, 325 were rejected due to non-provision of samples.</p>		
<p>3.</p> <p>M/S: Bestech Enterprises Fsd</p>	<p>Tender Items No. 25,26,41,71,72,73,74,75,178,179,180, 223,228,246,248,249,250,251,252,253,274,275,276,277,280,281,282,283,284,285,286,287,312,313,314,322,325,363,364 were rejected due to non-provision of samples.</p>		



Sample for tender item no. 71,72,73,74,75,280,281,282,283,284,285,286,

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	<p>from the past 7 years. Samples are those which you require you can check the quality of our items being used. These all items are supplied currently.</p> <p>Reference to the "Evaluation of Technical Proposals. Tender of Surgical items for the financial year 2023-2024" dated 22/05/23. We TANVEER ENTERPRISES lodging a grievance appeal against the products rejection in the annual tender for Surgical Items for the year 2023-2024.</p> <p>Tender Items No.5,28,41,94,95,96,97,98,102,178,179,181,198,199,201 We have provided the market experience orders of the product. It is requested to please accept and oblige.</p> <p>Tender Items no.197,206 sir we cant afford samples with such small quantities required in the tender product is already in use in you re your hospital dialysis ward. We will show samples in grievance meeting as well</p> <p>165,166,346 We are also providing fresh sample of the missing product please consider our grievance and oblige.</p> <p>107,118,155 Sir our Product is in use in many well renowned private as well as Govt, institute we haven't received any complaint regarding its quality yet we are providing sample again it is requested please re evaluate in the best interest of hospital and patients as we are the single bidder in the tender in surgical tape.</p> <p>Appeal against accepted product#99, Nebulizer Mask The Qualified brand Medicare imported from China is not registered with DRAP and is available in pediatric size only as per our information. Their neonate size is not available it is requested to please re check their samples in the best interest of hospital and patients</p>	<p>287,325,363,364 were provided, evaluated and were declared responsive.</p> <p>Firm did not provide the sample for tender item no. 25, 26,41,178,179,180,223,228,246,248,249,250,251,252,253, 274,275,276,277,312,313,314,322 Hence the decision of TAC was upheld & declared as non-responsive.</p> <p>Mr. Harris appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decisions were taken.</p> <p>Tender Item No.05,28,41,102,178,179,181,183,198,199,200,201 were declared responsive as the firm provided the market experience certificate.</p> <p>Market experience of Tender item No.94,95,96,97,98 is provided but free sale certificate is not provided hence declared non-responsive.</p> <p>Sample for tender items No.30,197,206,346 were provided by the firm, the committee evaluated the samples and declared responsive.</p> <p>Tender item No.346 is replaced with tender items No.317 as both have same specification the status is same.</p> <p>Fresh samples for tender items No.165,166 were presented in front of grievance committee, the sample were accepted, evaluated and declared responsive.</p> <p>Grievance of the firm for tender Items No.155 was accepted and declared responsive.</p> <p>Decision of technical evaluation committee for tender item No.107,118 was upheld, hence declared non-responsive.</p> <p>DRAP enlistment/registration of medicare® IV-Catheter are provided. The enlistment of medicare® for rest of products are classified in class-A to D which have relaxation of time as per the SRO No.224(1)/2023.</p>
<p>4.</p> <p>M/S: Tanveer Enterprises Fsd</p>	<p>Tender Item No.05,28,41,94,95,96,97,98,102,178,179,181,183,198,199,200,201, were rejected due to Market Experience Certificate is not Attached/Provided.</p> <p>Tender Items No. 30,51,117,150,165,166,168,184,185,197,206,346 were rejected due to no sample provided.</p> <p>Tender Items No.165,166 (Sample Was Not Air Tight. Poor Quality Edges Sticking Was Not Appropriate Hence Rejected)</p> <p>Tender Items#107 (Poor Quality & Less Adhesive Quality Hence Rejected)</p> <p>Tender Items#118 (Did Not Stick Properly Hence Rejected)</p> <p>Tender Items#155 (Thin. Poor Sticking. Did Not Stick Properly Hence Rejected)</p> <p>Tender Item#45,46 These Solutions Are Not Meant For Auto Disinfection. These Are For Manual Wash. These Solutions Produce Foam. That Can Colg Endoscope And Even Can Damage Lense Of Scope. (No Grievance Submitted)</p>	<p>from the past 7 years. Samples are those which you require you can check the quality of our items being used. These all items are supplied currently.</p>



R.A




<p>relaxation of time as per the SRO No.224(1)-2023, dated:27th Feb 2023 Hence Grievance against M/S: Irshad-ul-Haq Enterprises is rejected.</p>	<p>Mrs. Saira appeared before grievance committee as a representative of the firm, the committee heard her point of view & following decision were taken.</p> <p>Grievance of the firm for tender item No.13 was accepted and declared non-responsive.</p> <p>Market Experience for tender Items No. 8,15,17,29,30,51,53,54,55,56,57,58,59,60,61,62,63,64,65, 66,67,68,69,78,88,89,90,91,92,93,94,95,96,97,98,105, 106,110,111,112,113,118,151,155,165 was provided by the firm, hence declared responsive.</p> <p>Tender Item No.76: Market Experience provided but the sample was not provided hence declared non-responsive.</p> <p>Samples & market experience of tender items No.82,83,84 was provided re-evaluated and declared as non-responsive due to not as per specification.</p> <p>Samples for the tender items No.124,126,127,131,132,133,134,166,317,318 were presented in grievance meeting, sample were evaluated and declared responsive.</p> <p>Samples for tender item No.153,337 were provided evaluated and declared non-responsive.</p> <p>Tender item No.346 & 347 were rejected as the samples were not provided hence declared non-responsive.</p> <p>Tender items No.6,7,36,46,150 samples were not provided hence the decision of TAC was upheld.</p> <p>Tender item No.148 was rejected and declared non-responsive as the firm has DRAP Enlistment for less than one year.</p>
<p>Sir, We would like to bring into your kind notice that we have quoted Burette item# 13 in tender of Surgical Disposable. The company is going to be Blacklist so we want to withdraw item# 13 (Burette) from the tender, please consider this in to your noticing</p> <p>Respected Sir,</p> <p>In reference to your letter No: 6713, dated: 22-05-2023, it was found that our all Products are rejected due to market experience are not attached. We are doing tender business from 14 year we are never needed to attach the local market experience of these products. Most of our products are brand leader in the market and Growing the large business. And the main thing is that your hospital is also have to use these products in previous tender but on a the demand of technical committee we are attaching the market experience shape of supply orders, kindly check the documents and pass the products for healthy competition. We will be thankful to you for this act of kindness Our some products are rejected due to samples not provided we request you to please allow us to provide the samples for evaluation we will be thankful to you for this act of kindness</p> <p>Grievance against M/S: Irshad-ul-Haq Enterprises Fsd</p> <p>Disposable Syringe (item #33, 34) M/s Irshad ul Haq quote the item # 33 & 34 Disposable Syringe AD 3cc & 5cc awarded 33 marks by your committee as our knowledge this product is not used in your hospital as well as in any government institute can get this product 20 marks in Product past experience criteria but if Technical committee awarded this 12 marks</p>	<p>Tender Items No.13 was rejected Non-Supported Hanger. Burette Background Is Transparent That Leads to Difficulty in Reading No Upper Stopper Hence Rejected.</p> <p>Tender Items No. 8,15,17,29,30,51,53,54,55,56,57,58,59,60,61,62,63,64,65,66,67, 68,69,76,78,82,83,84,88,89,90,91,92,93,94,95,96,97,98,105,106, 110,111,112,113,118,151,155,165 were rejected due to Market Experience Certificate is not Attached/Provided</p> <p>Tender Items No.6,7,36,46,124,126,127,131,132,133,134, 148,150,153,166,171,317,318,337,346,347 were rejected due to non-provision of samples.</p> <p>Tender Items No. 45. These solutions are not meant for auto disinfection these are for manual wash. (No Grievance Submitted)</p>
<p>5. M/S: Husnain Pharma Fsd</p>	<p>Handwritten signatures and initials are present in this section, including a large signature on the right side of the page.</p>

as technically accepted product than this product can't qualify. We request you please re-check We will be thankful to you.

Electrode FCG (Item # 51)

M/s Irshad ul Haq quote the item # 51 ECG Electrode awarded 33 marks by your technical committee knowledge this product is not used in your hospital as well as in any government Hospital how can this product get 20 marks in Product past experience criteria but if Technical Committee aware this product technically accepted product than this product can't qualify we request your pose re-check the bid we will be thankful to you.

Endotracheal Tube (Item # 53 To 69)

M/s Irshad ul Haq quote the item # 53 To 69 Endotracheal Tubes awarded 33 marks by your technical committee as our knowledge this product is not used in your hospital as well as in any government institutes how can get this product 20 marks in Product past experience criteria but if Technical Committees awarded this product 12 marks as technically accepted product than this product can't qualify as well these products have no free sale certificate also check the authority letter for Specific K&K Kaisha which was quote by this vendor a request you please check the bid. We will be thankful to you.

IV Cannula (Item # 82, 83, 84)

M/s Irshad ul Haq quote the item # 82, 83, 84 IV Cannula with the name of Medicare awarded 33 marks by your technical committee as our knowledge this product is not used in your hospital as well as in any government institutes how can get this product 20 marks in Product past experience criteria but if Technical Committee awarded this product 12 marks as technically accepted product than this product can't qualify as well this cannula material and needle are rough to use. This iv cannula is not meeting the quality standards. We request you please use the quality IV cannulas for the safety of children. We will be thankful to you.

Nasogastric Tube & Nelton Drain (Item # 89 to 98)

Firm's Grievance against M/S: Irshad-ul-Haq Enterprises for tender item No.33,34 was accepted as they have no Govt. experience thus 20 Marks has been deducted from the evaluation marking, hence declared non-responsive

Firm's Grievance against M/S: Irshad-ul-Haq Enterprises for tender item No.51 was accepted as the they have no Govt. experience thus 20 Marks has been deducted from the evaluation marking, hence declared non-responsive.

Firm's Grievance against M/S: Irshad-ul-Haq Enterprises for tender item No.53-69 was accepted as the they have no authority letter against hence declared non-responsive

M/S: Irshad-ul-Haq Enterprises has Govt. experience from items No82,83,84 hence grievance against the firm has been rejected.

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	<p>M/s Irshad ul Haq quote the item # 89 to 98 NG Tubes & Nelton Drains with the name of Medicare awarded 33 marks by your technical committee as our knowledge this product is not used in your hospital as well as in any government institutes how can get this product 20 marks in Product past experience criteria but If Technical Committee awarded this product 12 marks as technically accepted product than this product can't qualify as we Check the free sale certificate and production capacity. We will be thankful to you.</p> <p>Our objective of this grievance is trying to show if someone is giving the favor to a specific Vendor in all items We hope you will take a positive and fair action on our reservations.</p>	<p>M/s Irshad ul Haq quote the item # 89 to 98 NG Tubes & Nelton Drains with the name of Medicare awarded 33 marks by your technical committee as our knowledge this product is not used in your hospital as well as in any government institutes how can get this product 20 marks in Product past experience criteria but If Technical Committee awarded this product 12 marks as technically accepted product than this product can't qualify as we Check the free sale certificate and production capacity. We will be thankful to you.</p> <p>Our objective of this grievance is trying to show if someone is giving the favor to a specific Vendor in all items We hope you will take a positive and fair action on our reservations.</p>	<p>Firm's Grievance against M/S: Irshad-ul-Haq Enterprises has no free sale certificate against Nasogastric Tube & Nelton Drain #89-98 However, the Govt. Experience 89-91, 97-98 are provided. Hence declared non-responsive.</p>	
<p>6.</p> <p>M/S Irshad Ul Haq Enterprises</p>	<p>14 Fibers Of The Edges Did Not Separate Completely When Sheet Of Cotton Tear Apart</p>	<p>Item No.14 Cotton roll is product manufactured by Rehman Rainbow (PVT) Ltd Surgitex/Surgee. Surgee is well known brand in Pakistan, supplying there products in many govt hospitals of Punjab Rehman Rainbow is also prequalified firm from Primary and Secondary healthcare department Punjab and this product Surgee Cotton roll also awarded to this firm F.Y2021-22 We M/S Irshad ul haq enterprises are also supplying this product from many years in Children hospital also. This is also one of the leading brands in market. This is drap registered product, and if this product awarded to us then if it founds less effective or substandard after supply it will be rejected by DTL after sampling in to the DTL. Therefore the decision regarding this product reviewed & reevaluate for healthy competition and better interest of institution</p> <p>Item No.15 Crepe bandage is product manufactured by Rehman Rainbow (PVT) Ltd Brand Surgitex/Surgee.</p>	<p>Mr. Hamza appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken.</p> <p>Grievance Committee has demanded to re-evaluate all the quoted products of M/S: Irshad-ul-Haq Enterprises Enterprise & their competitors:</p> <p>Tender Items No.14 M/S: Irshad-ul-Haq Enterprises Non-Responsive M/S: SOS Technologies Responsive M/S: Tanveer enterprises Responsive</p> <p>Tender Items No.15 M/S: Irshad-ul-Haq Enterprises Responsive M/S: Friends Enterprises Non-Responsive M/S: Husnain Pharma Responsive</p> <p>Tender Items No.16 M/S: Irshad-ul-Haq Enterprises Non-Responsive</p>	<p>15 Poor Quality Not Good For Back Slab Application Not Have Good Elastic Properly What Crepe Bandage Is Supposed To Have.</p>

	M/S: Fahir Pharma	Responsive
	Tender Items No.102	
	M/S: Irshad-ul-Haq Enterprises	Responsive
	M/S: Tahir Pharma	Non-Responsive
	M/S: Tanveer enterprises	Responsive
	Tender Items No.103	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Superior Healthcare	Non-Responsive
	Tender Items No.104	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Superior Healthcare	Non-Responsive
	M/S: Tahir Pharma	Responsive
	Tender Items No.108	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	Tender Items No.110	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Friends Enterprises	Responsive
	M/S: Husnain Pharma	Responsive
	M/S: Ibrahim Enterprises	Responsive
	Tender Items No.111-113	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Friends Enterprises	Responsive
	M/S: Husnain Pharma	Responsive
	M/S: Ibrahim Enterprises	Responsive
	Tender Items No.151	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Husnain Pharma	Responsive
	Tender Items No.153	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Friends Enterprises	Responsive
	M/S: Husnain Pharma	Non-Responsive
	M/S: Ibrahim Enterprises	Responsive
	Tender Items No.154	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	Tender Items No.171	
	M/S: Irshad-ul-Haq Enterprises	Non-Responsive
	M/S: Husnain Pharma	Non-Responsive
	M/S: Ibrahim Enterprises	Responsive




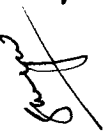



<p>7.</p> <p>M/S: Ibrahim Enterprises Fsd</p>	<p>Tender item No. 13,31,36,40,43,48,49,76,100,110,111,112,113,153,171 were rejected to non-provision of Market experience.</p> <p>Item No. 17 Easily Breakable, No Good Quality For Ponsetti Casting, Result Into Roughness Hence Rejected.</p> <p>Item No.84 was rejected due to Burning Sensation After Passing Cannula.</p> <p>Tender item No.86 was rejected for no sample provided, and no market experience is provided.</p>	<p>With reference to the tender of surgical & Disposable items for the financial year 2023-24, we want to do appeal against the decision of technical evaluation committee.</p> <p>13,31,36,40,43,48,49,76,100,110,111,112,113,153,171 that are rejected due to non-provision of market experience we are providing the invoices to gain market experience marks.</p> <p>Tender Item No. 17,84.</p> <p>These items are already awarded in your hospital from last 2 year and already in use your hospital without a single complaint so we request you to accept our product.</p> <p>In TEC report our product sample evaluated and objection of market availability missing mentioned. Market invoice attached to gain market experience marks</p>	<p>Mr. Kamal & Mr. Ahmed appeared before grievance committee as a representative of the firm, the committee heard their point of view & following decision were taken.</p> <p>Tender item No.13,31,36,40,43,48,49, 100,110, 111,112,113,153,171 are accepted and declared as responsive on provision of market experience.</p> <p>Market experience for tender items No.76 was provided. declared non-responsive as no DRAP enlistment was provided.</p> <p>Decision for tender item no.17,84 was upheld, thus declared as Non-Responsive.</p>
<p>8.</p> <p>M/S: Friends Enterprises Fsd</p>	<p>Tender Items No.18,47,48,49,77,79,100,110,111,112,113,114,115,116,153,161,168 are rejected due non-provision of market experience.</p> <p>Tender No. 15 (Poor Quality Not Good For Back Slab Application Not Have Good Elastic Properly What Crepe Bandage Is Supposed To Have)</p> <p>Tender Items No. 105 & 106 (No Easily Wettable, Easily Breaks After Setting/Molding. Don't Have Enough Material of Good POP. Too Much of Plaster Is Added Comparison to Other One for Achieving Same Hardness and Stability for Fracture Hence Rejected)</p> <p>Tender Items No. 84 (Kink While Passing Cannula Hence Rejected)</p>	<p>Tender Item No.155</p> <p>Sir this product is awarded in your hospital I in financial year 2019-20 a used without a single complaint so please accept this product</p> <p>Tender Item No.18,47,48,49,77,79,100,110,111,112,113,114,115,116,153,161,168 Market invoice attached to gain market experience marks</p> <p>Tender Item No.15, 105 & 106 Sir this product is awarded in too many hospitals of Pakistan as well as in your hospital and used without a single complaint so please accept this product</p> <p>Sir, our this product is multiple approved in your hospital and there is no evidence of kink so please re-evaluate</p>	<p>Mr. Kamal & Mr. Ahmed appeared before grievance committee as a representative of the firm, the committee heard their point of view & following decisions were taken.</p> <p>Tender Items No.18,47,48,49,79,100,110,111,112, 113,114,115,116,153,161,168 are declared responsive as the firm has provided its market experience.</p> <p>No DRAP Enlistment for tender item No.77 was provided hence declared as non-responsive.</p> <p>Grievance committee rejected tender item No.15 and declared non-responsive.</p> <p>Decision of TAC was upheld for tender items No.105 & 106. Thus declared as non-responsive.</p> <p>Grievance for tender item No.84 was also rejected and decision of TAC was upheld hence non-responsive.</p>

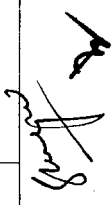











<p>Tender No. 45,46 (These Solutions Are Not Meant For Auto Disinfection. These Are For Manual Wash. These Solutions Produce Foam. That Can Clog Endoscope And Even Can Damage Lense Of Scope.) (Grievance of tender Item 46 is Not Received)</p>	<p>Item#45, Our product can be used in auto disinfection.</p>	<p>Tender items No.45 was not accepted by the end user hence declared non-responsive.</p>
<p>Tender Items No. 155 (Wide area Adhesive) Thin, Poor Sticking, Did Not Stick Properly Hence Rejected</p>	<p>Item#155, this product is awarded in your hospital in FY 2019-20 and used without a single complaint so please accept this product.</p>	<p>Grievance of firm for tender item no.155 was accepted and declared responsive.</p>
<p>Grievance Again M/S: SOS Technologies Pvt Ltd</p>	<p>Sir, M/S SOS Technologies (Pvt) LTD never have any ISO but TEC awarded 5 marks for ISO in Surgical Disposable Items (Registered as Drugs)</p>	<p>Grievance against M/S: SOS Technologies was rejected as the firm has ISO Certificate.</p>
<p>Grievance Again M/S: Irshad-ul-Haq Enterprises</p>	<p>Sir, in tender item # 15 our competitor M/s Irshad ul Haq's quoted product i.e. Surgitex never have sufficient government hospitals experience as their registration was done on 21.02.2022 so we are requested you to technically reject their product.</p>	<p>Grievance rejected as M/S: Irshad-ul-Haq Enterprises has Govt. experience and valid DRAP enlistment</p>
<p>Grievance Again M/S: Pakistan Marketing Services.</p>	<p>Sir, in tender item # 16 & 87 TEC approved M/s Irshad Ul Haq product and awarded 33 marks instead of that this product is not in any proper packing not having production capacity and not having any market experience but TEC approved this product Which shows TEC giving favor to someone and rejected our products without having any solid reasons.</p>	<p>Grievance accepted hence tender items No.16 & 87 of M/S: Irshad-ul-Haq Enterprises was declared non-responsive.</p>
<p>Grievance Again M/S: Pakistan Marketing Services.</p>	<p>Sir, in tender item # 34, 39,82, 83,84 TEC approved M/s Irshad Ul Haq product and awarded 33 marks instead of that this product is not used in your hospital as well as in any government institutes but if TEC awarded this product 12 marks as technically accepted product than this product can't qualify as well this product not having production capacity to meet the requirement of your hospital but TEC awarded 33 marks Which shows TEC giving favor to some specific vendor because these products are also not registered under Medical Devices Rules.</p> <p>Sir, in tender Item #100+110+111+112+113+153 M/s Irshad Ul Haq quoted product never have MDIR (Medical Device Registration) so please reject this product.</p>	<p>Firm's Grievance against tender items No.34 of M/S: Irshad-ul-Haq Enterprises was accepted and declared non-responsive. Grievance against tender items No.39,82,83,84 was rejected by the grievance committee as the firm has govt. experience.</p>

		<p>Sir, in tender item # 79 Pakistan Marketing Services quoted product never have valid FSC as well as valid authorization letter from the manufacturer as per direction of Govt. of Punjab notification # SO(P-1)H/5-100/2008 dated 03/03/2022 in which Free Sale Certificate is compulsory for the import of product as well as this product is not registered under medical device registration and this product have not sufficient Punjab Govt. Teaching Hospita experience and not available in market.</p>	<p>Grievance rejected as relaxation of time against tender item No.100,110,111,112,113,153 has been provided as per the SRO No.224(1)/2023, dated:27th Feb 2023.</p>
<p>9. M/S: Hope Enterprises</p>	<p>41,169,319 Market Experience Certificate is not Attached/Provided Hence Rejected.</p> <p>45,46 These Solutions Are Not Meant For Auto Disinfection. These Are For Manual Wash. These Solutions Produce Foam. That Can Colg Endoscope And Even Can Damage Lense Of Scope.</p> <p>47,168 Not As Per Specification Hence Rejected</p>	<p>Dear Respected Sir, Reference to your letter no.6719/CHF. Dated:-22-05-2023, kindly consider us in the Grievance of the Tender Documents of Surgical and Disposable items for the Financial year 2023-2024 & kindly Re-evaluate the Tender Documents evaluation of Surgical & Disposable items. So that we can be able to participate in the further procedure of the tender. The list of quoted items and there justification is attached.</p> <p>Tender Item No.41: This product is new and currently we are marketing this brand, we have presented this to some hospitals for trial and they have found it good. PO for SIUT Attached.</p> <p>Tender Item No.169: Market Experience Attached of relevant Hospitals</p> <p>Tender Item No.319: Market Experience Attached of relevant Hospitals</p> <p>Tender Item No.45: This product has been used by the esteem Institute Children Hospital in last tender and therefore we have quoted this again. We have presented this to some hospitals for trial and they have found it good after use. Children Hospital PO Attached FIC PO Attached Other Hospital POS Attached</p> <p>Tender Item No.46: This product has been used by the esteem Institute Children Hospital in last tender under the same HEAD and therefore we have quoted this again.Children Hospital PO Attached FIC PO Attached Other Hospital POS Attached</p> <p>Tender Item No.47:</p>	<p>Mr. Ijaz appeared before grievance committee as a representative of the firm. the committee heard his point of view & following decision were taken.</p> <p>Tender item No.41 is declared as responsive as the market experience provided by the firm For Tender items No.169 & 319, no Market experience was provided hence the decision of TAC Upheld. Hence declared non-responsive.</p> <p>Tender item No.45 & 46 rejected by the end user therefore the decision of TAC upheld and declared as non-responsive.</p> <p>Tender item No.47,168 were declared responsive as the firm has provided undertaking for provision of 1Liter self dosing bottle for tender item No.47 and bottle of 500ml with pump for tender item No.168.</p>

			<p>This product is being used in several Institutions and is a High Level Disinfectant for Floor and Surface complying to EN 17126 Test Standard for HLD with a dosage of just 0.5% (5ml/Litre) POS attached</p> <p>Tender Item No.168: Children Hospital PO from last tender for this product Attached. Children Hospital Award/PO from last tender also Attached We are looking forward to your response at earliest Thanks & Regards.</p> <p>Dear Sir,</p> <p>We have quoted different product of mehar traders, mehar international and Nisa SF, Pvt Ltd, and some quoted product are not technically approved due to not provision of market experience certificate.</p> <p>Now we are providing market experience which is attached with this letter. Please approve our following product which are rejected due to market experience certificate.</p> <p>Grievance against Zindagi Brand 5cc Syringe Quoted M/S Irshad-ul-Haq The quoted brand Zindagi is not available in the market. Not supplied to any Public sector hospital and one year compulsory experience parameter was also not completed at the time of Tender 2023-24. So, it should be rejected as per not fulfilling the given criteria.</p> <p>Item No.24 We have quoted best renowned model Med comp USA. Its DRAP registered having internal certificates like FDA, CE approval and is being approved by all well reputed hospitals. We have already supplied to your hospital and can submit our samples for re-evaluation. You are requested please re-evaluate our sample.</p> <p>Item No.31 We have quoted Shifa Brand, which is well-known all-over Pakistan. However, we can provide samples, if not submitted with the previously provided samples to you. So, you are requested to accept our grievance and approved our product.</p> <p>Item No.32 We have quoted Shifa Brand, which is well known all over Pakistan. However, we can provide</p>	<p>Mr. Hafiz Waheed appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken,</p> <p>Market experience is provided by the firm for tender items no.9,28,33,39,91,92,93 hence declared Responsive.</p>
<p>10.</p> <p>M/S: Superior Healthcare International</p>	<p>Tender Items No.9,28,33,39,91,92,93 Market Experience Certificate is not Attached/Provided Hence Rejected.</p> <p>Tender Item No.89,90 Hard Rather Than Soft Hence Rejected (No Grievance Submitted)</p> <p>Tender Item No.101,103,104 Sample Was Not Provided For Evaluation Hence Rejected (No Grievance Submitted)</p>			
<p>11.</p> <p>M/S: Tahir Pharma Fsd</p>	<p>24,31,32,39,207, Sample Was Not Provided For Evaluation Hence Rejected (Grievance Against tender Item No.39 Not received)</p>			<p>Mr. Tahir appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken,</p> <p>Sample for tender item No.24,31,39 were provided evaluated & declared responsive.</p> <p>Tender item No.32 Sample was not provided Hence declared non-responsive.</p> <p>Tender item No.207 DRAP enlistment is less than 1 year hence declared as non-responsive.</p> <p>For tender item No.34 sample was evaluated and rejected by the end user hence declared non-responsive.</p>

<p>34 Poor Material, Needle Lock Was Easily Breakable Hence Rejected</p> <p>204 This Is 9FR Disposable Syringe Dilator Too Long Hence Rejected</p> <p>104 Technical Error in printing (Kindly re-evaluate the is product)</p> <p>100,101 Market Experience is not provided hence rejected (No Grievance Submitted)</p> <p>102 Nasal Prong Is Large That Causes Bleeding Hence Rejected (No Grievance Submitted)</p>	<p>Item No.32 We have quoted Shifa Brand, which is well known all over Pakistan. However, we can provide samples, if not submitted with the previously provided samples to you. So, you are requested to accept our grievance and approved our product.</p> <p>Item No.207</p> <p>We have well reputed MEDC'OMP PD catheter and is being used in children hospital Lahore and Mayo hospital Lahore. You are requested please consider our product we will show sample at the time of grievance meeting as its costly item.</p> <p>Item No.34 The quoted brand, BIOSAFE, is a well known brand being supplied to different hospitals of the Punjab, including Allied Hospital, Fsd, many DHAS and your hospital. During said period, no complaint regarding its poor quality has been received to us from your or any other hospital. Pls consider our product being a quality one and accept our grievance</p> <p>Item No.204 Your tender requirement is 8.5Fr or equivalent, we have quoted equivalent 9Fr which is technically accepted in all over Pakistan including children hospital, Mayo Hospital Lahore.</p> <p>For your reference please see children hospital Lahore technical report enclosed (Annex B)</p> <p>Dear Sir,</p> <p>We M/S Clinical Life Inc, participated in tender for above cited tender in Children Hospital Faisalabad. In the technical evaluation report, we are non-responsive in below mentioned items. We would like to submit our reply against this technical</p> <p>CLARIFICATION:</p> <p>We would like to inform you that, We M/S Clinical Life Inc, has been supplying quoted items for the last five years in your prestigious institute and these items are being used in NICU properly. Furthermore, we are supplying the same items in Pakistan after directly import from its manufacturer M/S T. Stephan GmbH being their sole distributor in Pakistan from last 12 years. Therefore, you are requested to approve our items on the basis of previous supply and performance.</p> <p>We have already submitted a letter bearing ref. no. 14022M dated May 05, 2023 against the samples of these</p>	<p>Grievance against tender item No.204 was rejected, the decision of TAC was upheld hence declared non-responsive.</p> <p>Firm requested to re-evaluate the tender item no. 104. sample was provided, re-evaluated the said items and declared responsive.</p>
<p>Item no 213, 214, 215, 216, 217, 218, 219: OBJECTION: Sample was not provided for evaluation hence rejected</p>	<p>Mr. Bilal appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken.</p> <p>Samples for item no 213, 214, 215, 216, 217, 218, 219 were provided, evaluated and declared responsive.</p>	<p>Mr. Bilal appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken.</p> <p>Samples for item no 213, 214, 215, 216, 217, 218, 219 were provided, evaluated and declared responsive.</p>
<p>12. M/S: Clinical Life Inc.</p>	<p><i>[Handwritten signature]</i></p>	<p><i>[Handwritten signature]</i></p>

	<p>items. Copy of letter is hereby attached for your kind review. We really appreciate your kind consideration in this regard. Thanking you and looking forward to serve you Respected Sir.</p> <p>With reference to your Minutes of Meeting of Technical Evaluation Committee letter no. 6712/CHF, dated 22-05-2023, for the evaluation of Surgical Disposable Medical devices, for the Financial Year 2023-2024, we have come to know that some of our products have been declared Non Responsive due to reasons mentioned</p> <p>We have no doubts in the competencies of the members of Technical Evaluation Committee, but with your kind permission and as per the PPR-A Rules 2004, and to request for the approval as Responsive product after re-evaluation of the product through this grievances, letter, please find below reply of our firm in the fights of Non responsive Declaration</p> <p>a) Item at Ser# 29 is declared Non-Responsive, rejected due to single layer that is easily ruptured. It is worth Mentioning We are ready to supply samples to address the reason subject to trial for the satisfaction of worthy End-User</p> <p>b) Item at Ser# 148 declared Non-Responsive, due to DRAP Registration. Product quoted at above stated serial number is Class D Medical Device and Drug Regulatory Authority of Pakistan has issued an extension in Registration for all classes of Medical Devices including Class Exemption S.R.O. 2241/2023 dated 27 February 2023 (Copy attached)</p> <p>c) Item at Ser# 271 are declared Non-Responsive, due to market experience certificate. Quoted Item is available in Pakistan Market since past over 7 years and supplied to different Public / Govt. sector hospitals without a single complaints. Copies of past supply orders are already provided but for your kind perusal we once again provide supply orders and Past Performance/Experience Certificates</p>
<p>13. M/S: Medicamp International</p>	<p>Item#29 Single layer That is Easily Raptured Hence Rejected</p> <p>Item#148 DRAP registration is not provided hence rejected</p> <p>Item#271-272 Market Experience Certificate is not Attached/Provided Hence Rejected (Grievance for Item No.272 not received)</p> <p>Item#313 Loop of DJ stent is hard enough could not be in lead population due to extra stiffness hence rejected</p> <p>Grievance for Item No.30,325 not received</p>

Mr. Zafar Abbas appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken.

The decision of TAC was upheld for tender item No.29,148,313. Hence declared non-responsive.

Market experience for tender item No.271 was provided hence declared responsive.

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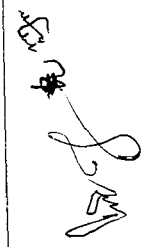
			<p>d) Item at Ser# 313 are declared Non-Responsive. rejected. Quoted Item manufactured by Ms MEDpro Medical Netherlands, Approved by European CE is available in Pakistan Market since past over 7 years and supplied to different Public / Govt. sector hospitals without a single complaints by the Urologists of Pakistan. Copies of past supply orders are already provided but for your kind perusal, we once again provide supply orders and Past Performance/ Experience Certificates. Fresh sample can be given for retrial.</p> <p>Respected Sir, based on above stated facts, please allow us to address our Grievances so that your worthy goodie approve our technical offer for our firm to qualify for the Financial Proposal Opening and oblige</p>	
14.	M/S: Al-Kareem Medical Technologies	<p>Tender Items No. 224,227,230 were rejected due to Market Experience Certificate is not Attached/Provided.</p> <p>Tender Items No. 225,226 were rejected due to non-provision of samples.</p>	<p>Respected Sir,</p> <p>According to our bank statement and audit report attached with the technical bid, shows that the worth of the company is more than 05 million. Performance certificates are also attached with technical bid (Copy attached for ready reference) Further, with reference to the above stated subject, we have grievance against following points:</p> <p>Item No. 224</p> <ul style="list-style-type: none"> The quoted product has already been used in the different Institutes as well as in Children Hospital Faisalabad. We Al-Kareem Medical Technologies certify that the quoted product would be available in future for at least one year. (Undertaking is attached for ready reference) Your total advertised quantity is always ready in stock <p>Item No. 230</p> <p>We Al-Kareem Medical Technologies certify that the quoted product would be available in future for at least one year. (Undertaking is attached for ready reference)</p>	<p>Mr. Ahmad Raza appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decision were taken.</p> <p>Firm did provide the market experience hence the tender item no.224,227,230 declared responsive.</p> <p>Sample for tender item no.226 was provided, evaluated and declared responsive.</p> <p>Sample for tender item no.225 was provided, evaluated and declared non-responsive.</p>

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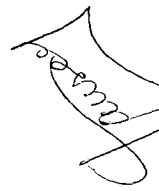
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	<p>Item No. 225</p> <ul style="list-style-type: none"> We have submitted the sample of quoted products, furthermore, the quoted product is already been used in the hospital <p>Item No. 226</p> <ul style="list-style-type: none"> Unable to provide sample due to high cost the quoted product is already been used in your hospital <p>Item No. 227</p> <ul style="list-style-type: none"> The quoted product has already been used in the different Institutes as well as in Children Hospital Faisalabad. We Al-Kareem Medical Technologies certify that the quoted product would be available in future for at least one year. (Undertaking is attached for ready reference) Your total advertised quantity is always ready in stock <p>Item No. 228</p> <ul style="list-style-type: none"> We have submitted the sample of quoted product <p>Item No. 229</p> <ul style="list-style-type: none"> Your total Advertisement quantity is always ready in stock 	<p>Mr. Iqbal appeared before grievance committee as a representative of the firm, the committee heard his point of view & following decisions were taken.</p> <p>Overall past performance certificate was missing in stage-I, firm provided the past performance certificate hence declared responsive in stage-I</p>
IS	<p>M/S: SOS Technologies Pvt LtD</p>	<p>Stage-I Overall Past Performance Certificate Was not attached Hence Firm Could Not obtain Minimum Qualifying Point Hence Rejected.</p> <p>As we have received the Technical Evaluation Report for Purchase of Surgical & Disposables Items for The Year 2023-24, We are declared as "performance certificates are not attached" in this report. We have already attached the performance certificates & now we are again provided with this grievance letter.</p> <p>Our quoted product is being manufactured on the state of the arts manufacturing unit that has Japanese Carding Machines. We are registered with DRAP, having ISO Certificates & Calibrations. We are already serving in the Government Institutions of the Punjab. Our product has declared of standard quality by the Drug Testing Laboratories of Punjab.</p>





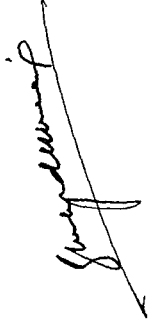
	<p>It is requested you to please consider and re-evaluation of our technical documents/undertakings & declare it responsive for the further process for healthy competition in the best interest of the patients and as well as the institution.</p> <p>Thanking You for this anticipation</p>		
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Dr. Sehrish Murtaza
 Incharge Pharmacist
 Children Hospital Faisalabad
(Co-opted Member)


Dr. Muhammad Tauseef Omer
 Senior Registrar Paediatric
 Neonatology
 Children Hospital Faisalabad
(Member)


Dr. Ahmad Umair Virk
 Assistant Professor of pedas
 Neurology Children Hospital
 Faisalabad
(Member)


DMS Purchase
 Children Hospital Faisalabad
(Member)


Director Finance
 Children Hospital Faisalabad
(Member)


Medical Superintendent
 Children Hospital Faisalabad
(Chairman)